

Payments, Transfers & Cancellations

The balance of your tour is due 65 days prior to the start of your domestic tour and 90 days prior to your international tour. It is payable by credit card or check. When reserving prior to 65 days for domestic tours or 90 for international tours, final payment is due upon confirmation. Please call our office to pay your balance: [800-443-6060](tel:800-443-6060).

Cancellations & Transfers

If you are unable to take your scheduled tour due to a business or personal emergency, you may transfer to any tour with available space. If you inform Bicycle Adventures of your need to transfer to a different tour 31 days or more before the trip start date, there is no charge to transfer payments. Transfers made 30 days or fewer in advance are subject to the fees outlined below.

If you need to reschedule or cancel a trip for any reason, the following schedule applies:

Please note the refund schedule is based on your initially scheduled tour. Refunds and transfers are based on prompt payment of tour balance. This includes any upgrades such as single supplement fees and e-bikes.

Days Before Tour Begins	Cancellation/Transfer Policy
90+*	100% refund or 100% future credit
66-89	75% refund or 100% future credit
31-65 (balances due by 65 days)	50% refund or 100% future credit
15-30	0% refund or 75% future credit
7-14	0% refund or 25% future credit
Less than 7	No refunds or future credit



*Deposits are non-refundable for Custom or Private tours. All other deposits are fully refundable up to 90 days before your trip departure.

Exceptions to our cancellation/transfer policy cannot be made for any reason, including weather, terrorism, civil unrest, natural disasters, or personal, family, and medical emergencies. For this reason, we highly recommend purchasing [trip insurance](#). For any cancellations or transfers due to COVID-19 related issues, our standard cancellation/transfer policies apply.

No refunds are made for meals, services, or lodging paid for but not used. All optional extras you order (bike upgrades, etc.) are considered part of the trip cost and are subject to our cancellation fees. Requests to transfer and cancellations of confirmed reservations must be in writing to office@bicycleadventures.com and are effective upon receipt.

Cancellations By Us

Once you have received a confirmed reservation from us, we make every effort for that trip to go forward. However, we must reserve the right to cancel any trip. If you have reserved space for a tour online, you will receive a phone call from us confirming your reservation. If you have not received a confirmation call for your online reservation within 24 hours (or the next business day, if you reserve on a weekend), please call us at 800.443.6060 to check on the tour status.

Should Bicycle Adventures cancel a trip at any time, for any reason, on which you have a confirmed reservation, we will refund all monies paid by you.

*This policy is prior to January 1, 2025. For current policies, [click here](#).